

# The Benefits Bulletin

May 4 - 20, 2020

# Statewide Benefits Office

May 4, 2020

Open Enrollment Resources/Steps - Available Online 24/7 and Accessible via Computer, Tablet or Mobile Device

# **Open Enrollment Starts Today**

Benefit-eligible employees have an opportunity during Open Enrollment to review and make changes to their benefits for the upcoming plan year. Per legislation, employees of the State of Delaware, which includes all State Agencies, DOE, K12 (School Districts and Charter Schools), DTCC & DSU, are required to actively participate in the Open Enrollment

process each year. Employees who Step Up During Open Enrollment and actively participate between May 4 - 20, 2020 by completing three simple steps (view the Enrollment Action Checklist

to learn more) will meet the requirements to actively participate. Be sure to visit the <u>SBO website</u> for helpful resources including self-service guides, plan rates and information, FAQs and more.

## What If I Have No Changes?

Even if you do not want to make any changes to your benefits and just keep what you currently have (or continue to waive coverage), during Open Enrollment you must look at Benefits Enrollment in <a href="State of Delaware Employee Self-Service">State of Delaware Employee Self-Service</a>, select "I Confirm My Selections" and click Submit to send your final benefit choices for the July 1, 2020 plan year. Also, employees who wish to continue to cover their spouse on their health (Highmark Delaware or Aetna) plan effective July 1, 2020, must complete the online Spousal Coordination of Benefits Form during Open Enrollment.

Hidden Treasures Find the hidden code on the Accident & Critical Illness Insurance page on our website and email the code to <a href="mailto:sbo.communications@delaware.gov">sbo.communications@delaware.gov</a> (Subject: Hidden Treasures). A random drawing from all correct responses received by the end of the month will be conducted for a prize. Congratulations to last month's winner, Allison K. from Appoquinimink School District!

### **SEBC Spotlight**

COVID-19 has impacted our lives at home and at work. In the face of this unprecedented situation, we remain committed to continuously taking steps to protect our employees and their families. Most notably this includes the addition of a <u>brief video</u> to the COVID-19 resources to help employees and their families succeed in their efforts to maintain health and well-being.

### **Check Out All Benefits**

In addition to reviewing your options for health, dental and vision coverage, be sure to check out the additional benefits available during Open Enrollment:

- Flexible Spending Account (FSA) Plan
- Accident & Critical Illness Insurance
- State Group Universal Life Insurance\*

\*Special Opportunity During Open Enrollment -No Health Questions Asked

Enroll or increase employee coverage in the State Group Universal Life Insurance Plan without having to provide proof of good health to Securian Financial. Learn more.

#### **Have Questions/Issues?**

Get assistance during Open Enrollment:

- Have questions about completing the Open Enrollment steps or the Spousal Coordination of Benefits Form?
- Don't know your Employee ID?
- Having challenges remoting into your PC or laptop?
- Having difficulty logging into State of Delaware Employee Self-Service (DE-SSO)?
- And more...

View the <u>2020 Open Enrollment Help Desk Support</u> <u>Chart</u> for guidance on who to contact with specific questions/issues.